

2001-09-02 - AASF1 SURVEY RESULTS

Primary duty?							
CE	PI	PC	IP	IFE	OTHER	N/A	TOTAL
42	21	11	3		5	14	96
43.8%	21.9%	11.5%	3.1%		5.2%	14.6%	
Primary aircraft?							
UH-1	OH-58	UH-60	AH-1	N/A			TOTAL
17	20	32	11	16			96
17.7%	20.8%	33.3%	11.5%	16.7%			
Years with unit?							
0-2	3-7	8-14	15+	N/A			TOTAL
24	28	23	18	3			96
25.0%	29.2%	24.0%	18.8%	3.1%			
Do you know about the Facility's website?							
YES	NO	N/A					TOTAL
59	37						96
61.5%	38.5%						
Do you know the web site address?							
YES	NO	N/A					TOTAL
44	52						96
45.8%	54.2%						
Do you have internet access?							
YES	NO	N/A					TOTAL
86	10						96
89.6%	10.4%						
Have you used the Facility's website to:							
a. Schedule AFTPs?							
YES	NO	N/A					TOTAL
19	75	2					96
19.8%	78.1%	2.1%					
b. Schedule missions?							
YES	NO	N/A					TOTAL
8	85	3					96
8.3%	88.5%	3.1%					
c. Schedule checkrides?							
YES	NO	N/A					TOTAL
9	84	3					96
9.4%	87.5%	3.1%					
Have you found the website to be an important method of communication?							
2.49 with 22 not responding.							
Would you like to have, through the website, a schedule of IP availability?							
YES	NO	N/A					TOTAL
59	11	26					96
61.5%	11.5%	27.1%					
Which days are the best for you to fly? (Rate 1-6 with 1 being the best)							
MON	TUE	WED	THU	FRI	SAT		TOTAL
4.10	2.87	3.02	3.11	3.60	3.44		60
6	1	2	3	5	4		
8. Which periods are the best for you to fly? (Rate 1-4 with 1 being the best)							
PRD 1	PRD 2	PRD 3	PRD 4				TOTAL
2.73	2.36	2.03	2.48				60
4	2	1	3				

9. Rate the following areas from 1 to 5 (1 being the lowest)

MAINTENANCE: 3.09 with 18 not responding.

ALSE - QUALITY OF SERVICE: 3.46 with 20 not responding.

ALSE - TIMELINESS OF SERVICE: 3.27 with 23 not responding.

ALSE - AVAILABILITY OF EQUIPMENT: 3.14 with 23 not responding.

SUPPLY - FLIGHT GEAR FOR DX: 2.53 with 16 not responding.

SUPPLY - EQUIPMENT SUPPORT: 2.50 with 20 not responding.

CREW CHIEF SUPPORT: 3.53 with 23 not responding.

SFTS SUPPORT: 3.87 with 36 not responding.

FACILITY - OVERALL CLEANLINESS: 3.80 with 16 not responding.

FACILITY - LATRINE CLEANLINESS: 3.57 with 6 not responding.

FACILITY - PLANNING AREA CLEANLINESS: 3.92 with 10 not responding.

FACILITY - CLASSROOM CLEANLINESS: 3.97 with 10 not responding.

PHONE - PROMPTNESS: 3.73 with 16 not responding.

PHONE - COURTEOUS: 3.90 with 16 not responding.

Do you use the flight planning computer?

YES	NO	N/A					TOTAL
33	47	16					96
34.4%	49.0%	16.7%					

COMPUTER - PROFICIENCY: 2.08 with 37 not responding.

DOES THE FACILITY HELP SETTING UP YOUR APART? 2.96 with 29 not responding.

DOES THE FACILITY HELP SETTING UP YOUR PHYSICAL? 3.75 with 25 not responding.

DOES THE FACILITY CALL TO ADVISE OF MISSION/AFTP CHANGE? 2.56 with 31 not responding.

AVERAGE FLIGHTS CANCELLED DUE TO MAINTENANCE: 2.86 with 47 not responding.

AVERAGE FLIGHTS CANCELLED DUE TO SCHEDULING: 2.77 with 48 not responding.

Are the airfield hours sufficient to meet your ATP requirements?

YES	NO	N/A					TOTAL
45	26	25					96
46.9%	27.1%	26.0%					

2001-09-02 - AASF1 SURVEY RESULTS

Communicate, communicate, communicate. Thanks for today's meeting.
Friday night flying should be added.
When missions come down, try to contact M-day CE's before using techs. They need flight time too.
More AFTP's.
More flyable aircraft.
ALSE is always closed on IDT weekends.
Every time I have called to schedule the SFTS, it has been reserved for an out-of-state unit.
We need more money for UH-60 parts.
We need to hire at least 2 more UH-60 technicians.
We need the airfield to be open later for NVD training during the summer.
Upon scheduling an AFTP online, send an email response or call to confirm or deny.
Provide mission brief sheets with the details to the AMC/PC.
Promptly post names of crewmembers and AFTP slots on-line.
Hire more qualified UH-60 mechanics.
Provide on-going UH-60 mechanic training.
CW2 Jackson - GREAT JOB, BEST EVER!! Still needs money to help him out.
Flight physical dates are up in the air sometimes. Who is in charge?
Have airfield open some weekend nights.
Have airfield open some weekend nights.
(1) weekend should enable + 1600hr ops (2) It seems maintenance drives the Facility and for that reason Mondays and Fridays are shutdown, Rather than service demanding from maintenance the required flight time.
For 93P's who are only around during drills, we need to have a binder that can remind us how to schedule AFTP's, Flight schedule, basics things that we don't do everyday and need help with. Also, a list of things that 93P's can do on drill weekends so we can keep busy. Cut down sign out sheets-make consolidated item sign-up sheet so we can get the pilots in and out with their gear. Because there are four different sign-out sheets which slows us down and keeps the pilots waiting. The 93P's who are only around one weekend a month, also need to have access (password) to the computers in the facility so we can help out the crews. Facility needs to talk to HHC 1-140th when there will be late flights so there is some kind of warning. On drill weekend we need to make sure that there is a briefer for mission always in the facility. At the end of Sunday 93P's try to clean the facility
weeken's till 2200 hrs
I will submit a more detailed memo
MOS library with computers
Nothing at this time. Will observe changes under new Facility commander for comment.
Major improvements in ALSE since Mr. Jackson took over. Still needs more money.
I had to purchase my own flight suits, gloves, and helmet. Facility was not able to issue any for a long time.
I can't understand why the tower closes at 1600 on drill weekends.
Senior leadership should be embarrassed for allowing the maintenance of A/C and facilities to get to such a dismal state. Morale is low in the lower ranks.
Randy Jackson has done a superb job!
Tower should stay open longer more support to keep records up to date, More AC availability, Increased Maint.
New to unit Have not yet fully utilized facility website
2000-2400hrs--more personal interface between pilots and IP's with respect to ATP_CTL requirements
AFTP missions on web site needs to be updated more often
Maybe schedule a "Training" once per quarter on each AC for things you can expect on a check ride etc. we usually wait for an arms inspection.
No last minute scheduling
Tool Room/ Tech Supply/ Available during IDT Weekend for all units later hours Sat on drill.
Pave the parking lot.
What is the status on ASET?
The facility is doing well and contunes to improve have heard some pos. comments about this survey. Whatever can be done to reduce the demand to support retio is a step in the right direction.

2001-09-02 - AASF1 SURVEY RESULTS

I need that facility open 5 days a week (primarily Mon-Fri) to get my job done. I need the Captain to fly 5 days + 5 nights of the week! If none are on the scheduled day 5 or night, take a break
Implement changes and ideas suggested by the aviators, not just sit on the great ideas for improvement. Change more up acft-ensure my ALSE is inspected on time everytime-AFTP's
SAT and SUN should be open longer hours
Study this survey
Will use website in the future.
Be open later on drill weekends.
When newsletter quit being published & UH-1s went down, I lost all contact with LAAASF.
I really don't know anything about operations & procedures any more.
Supply Support: Hard to do. I buy my own equip. to avoid this hassle.
My helmet was one year out of date. I had to call & request an update.
IP (M-day) has not even bothered to show up on numerous scheduled dates.
#14: Lousy job. Often show up, only to find no aircraft w/no call.
Above = same individual.